



Consulate General of the Philippines

## MIGRANT WORKERS OFFICE

Dubai & Northern Emirates



BAGONG PILIPINAS

# MWO-DUBAI KICKS OFF LEARNING SESSIONS 2025

*17 January 2025, Dubai, UAE - The Migrant Workers Office - Dubai and Northern Emirates starts 2025 by offering learning sessions to its employees which would improve appreciation, understanding, and implementation of MWO operations to provide improved services to OFWs in Dubai and Northern Emirates.*

As part of the capacity building program for staff members of the Migrant Workers Office - Dubai and Northern Emirates, MWO-Dubai kicked off its Learning Sessions 2025. The activity is a series of learning sessions for employees of the MWO which aim to familiarize personnel with all facets of MWO-Dubai operations, particularly in employment contract verification, accreditation, job order processing, hiring of workers through Tadbeer centers, and Assistance to Nationals.

The learning sessions are composed of two parts; The first phase is the classroom orientation/training which explains the legal bases, processes, and requirements, and the second phase is an immersion of personnel assigned in other units to a different section in MWO-Dubai to apply the classroom learnings and experience the actual work in every division of the MWO.

Aside from MWO operations, the learning sessions will likewise cover training/discussion on customer service, diplomacy and protocol, and information session on the services provided by OWWA, SSS, and Pag-IBIG. Through the learning sessions, MWO Dubai personnel will be able to assist OFWs and cater to their needs better.

